

## ScottishPower's Win one year's energy for free Prize Draw Terms and Conditions

These Terms and Conditions apply to the "Win one year's energy for free Giveaway" (the "Prize Draw"). Eligible Participants who take part in the Prize Draw agree to be bound by the following Terms and Conditions.

### 1. The Promoter

- 1.1. The Prize Draw is run by ScottishPower Energy Retail Limited, a company registered in Scotland (Company number SCI90287, VAT number GB 659 3720 08), of 320 St. Vincent Street, Glasgow, G2 5AD ("ScottishPower").

### 2. The Prize Draw

- 2.1. The title of the Prize Draw is ["Win one year's energy for free Giveaway"].
- 2.2. All Eligible Participants (see the eligibility criteria set out below at Clause 5.1) who participate in the Prize Draw will have the chance to win the equivalent of one year's worth of electricity, based on a typical dual fuel household paying by Direct Debit that uses 2,700 units (kWh) of electricity (single rate meter) and 11,500 units (kWh) of gas a year in line with Ofgem's average Energy Price Cap for January-March 2026. This will be a credit worth £1,758 (the "Main Prize").
- 2.3. The Main Prize will be applied as a monetary credit to the winner's ScottishPower Energy account. This will apply irrespective of the winner's actual energy usage.
- 2.4. There will be 250 Bruce plushies available. After the Main Prize winner is selected, 250 additional Eligible Participants who did not win the Main Prize will be randomly selected to each receive one Bruce plushie ("Bruce Prize").
- 2.5. The Prize Draw will run from 4pm on 14<sup>th</sup> of January 2026 (the "Opening Date") to 12 noon on 28<sup>th</sup> of February 2026 (the "Closing Date") inclusive (the "Promotional Period").
- 2.6. The winners will be drawn and announced on 4<sup>th</sup> of March 2026 (the "Announcement Date").
- 2.7. The Prize Draw is free to enter for all Eligible Participants.

### 3. The Prize

- 3.1. The Main Prize is a monetary credit of £1,758, which will be applied to the winner's ScottishPower Energy account(s) by 31<sup>st</sup> March 2026. If the winner is a Pay As You Go customer, the amount will be credited to their gas and/or electricity meter(s). It will be applied as follows;

- a) If the winner has a gas and electricity account with ScottishPower, the credit will be split proportionately in line with their electricity and gas usage over the past 12 months.
  - b) If the winner has been with ScottishPower for less than 12 months, the credit will be split proportionately based on an estimated usage.

- 3.2. The Bruce Prize is a Bruce plushie, with 250 Bruce Prizes to be won.

- 3.3. There is no cash alternative for the Main Prize and/or the Bruce Prizes (together, the "Prizes").

- 3.4. The Prizes are not negotiable or transferable.

- 3.5. An Eligible Participant cannot win more than one Bruce Prize.

### 4. How to enter

- 4.1. To enter the Prize Draw, Eligible Participants must follow the instructions outlined in either:

- a) the ScottishPower's January members email campaign associated with the Prize Draw (the "Email

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Campaign"); or

- b) the My ScottishPower Reward Hub within the ScottishPower app (the "Reward Hub").

4.2. The winners will be selected through a random draw from all valid entries received. The draw will be conducted by a verifiable computer programme. The decision regarding the selection of winners will be final.

## 5. Eligibility

5.1. The Prize Draw is open to all ScottishPower Customers who:

- a) are residents of the UK (excluding Northern Ireland);
- b) hold a valid and current account;
- c) are aged 18 or over; and
- d) are registered to be part of My ScottishPower Rewards.

Entrants who satisfy these criteria, together with the other requirements set out in Clause 5, shall be known as "Eligible Participants".

5.2. The Prize Draw is not open to:

- a) employees of ScottishPower, the wider Iberdrola group, or any associated partner;
- b) employees of agents or suppliers of ScottishPower, who are professionally connected with the Prize Draw or its administration;
- c) customers who have energy accounts with ScottishPower and for whom ScottishPower has received a notification of a change of supplier (such that it will cease to be the energy provider to the address covered by the account) and has not objected to that change of supplier; or
- d) members of the immediate families or households of (a) and (b) above.

5.3. In entering the Prize Draw, the participant confirms that they are eligible to do so and eligible to claim the Prizes. If a winner is subsequently found not to be an Eligible Participant, they shall not be entitled to receive the Prizes. In this case the Prizes will be redrawn or if, for whatever reason, it is not possible for the Prizes to be redrawn, it will be permanently withdrawn.

5.4. ScottishPower will not accept entries that:

- a) are automatically generated by computer or created by artificial intelligence (including but not limited to chatbots such as ChatGPT or similar software applications);
- b) are completed by third parties or in bulk;
- c) do not meet the entry requirements stated in the Email Campaign or are not made by an Eligible Participant; or
- d) are incomplete.

5.5. There is a limit of one entry per person and per household. Entries made using multiple emails/accounts will not be accepted. Entries must be made directly by the Eligible Participant, and any entries submitted on behalf of another person will be disqualified. Where possible, entries should be made using the same email address as their energy account is registered to.

5.6. ScottishPower reserves all rights to disqualify a winner if their conduct is contrary to the spirit or intention of the Prize Draw.

## 6. Publicity

6.1. Each participant, by participating in the Prize Draw, agrees and understands that their name and town or city may be

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used for promotional purposes, including on ScottishPower's website, social accounts and in marketing materials if they win the Main Prize.

- 6.2. Each participant that wins a Prize also agrees and understands that they may be asked to participate in photo, recording, video and/or filming session(s) and to make use of the resulting publicity materials in any media for publicity purposes relating to the Prize Draw, unless that participant notifies ScottishPower otherwise by way of the process set out at Clause 6.3 below. For the avoidance of doubt, no fees shall be payable to any participant in relation to the use of publicity materials.
- 6.3. If a participant objects to participating in any publicity activities as outlined at Clause 6.2 above, they should email ScottishPower at [myscottishpower@scottishpower.com](mailto:myscottishpower@scottishpower.com) with "Win one year's energy for free Giveaway objection" in the subject line as soon as possible and, in any event, within 14 days of the Prize Draw taking place. Notwithstanding any objection to the publicity activities outlined at clause 6.2 above, the Promoter reserves the right to use the Winner's name and county in such publicity materials. Please note that even if an objection is received, it is still a legal requirement to provide this information to the Advertising Standards Authority if so requested.
- 6.4. ScottishPower shall reserve the right to withhold the Main Prize in its entirety where the winner has repeatedly failed to pay sums due to ScottishPower, or where ScottishPower in its sole discretion determines that the debt position of the Main Prize winner excludes them from being entitled to receive the Main Prize.
- 6.5. By accepting the Main Prize, the winner agrees to remain a ScottishPower customer for the full duration of the 12-month period. If the winner terminates their account or switches supplier during this period, ScottishPower reserves the right to reclaim the value of any unused portion of the Main Prize.

## 7. Contacting the winners

- 7.1. ScottishPower will contact the winners personally via email within 14 days of the Announcement Date. On the Announcement Date, ScottishPower will upload an Instagram story post stating that they have drawn the Main Prize winner and Bruce Prize winners.
- 7.2. ScottishPower will aim to provide the Main Prize and the Bruce Prizes to the winners by the end of March 2026. Where this is not possible, ScottishPower will liaise with the winner to ensure they receive their Prize as soon as reasonably possible and keep them regularly informed as to the date on which ScottishPower expect that they will receive their Prize.

## 8. Limitation of liability

- 8.1. Insofar as is permitted by law, ScottishPower will not in any circumstances be responsible or liable to compensate a winner or accept any liability for any loss, damage, personal injury or death occurring as a result of claiming any Prize, except where that is directly caused by the negligence of ScottishPower. Nothing in this Clause will affect the statutory rights of a party who seeks to rely on these Terms and Conditions.

## 9. Data protection and publicity

- 9.1. In relation to the Prize Draw, ScottishPower will process Eligible Participant personal information as described in these Terms and Conditions. This will typically be the name and email address provided by Eligible Participants, together with any personal information collected for publicity purposes as detailed in clause 6 above.
- 9.2. ScottishPower may ask for proof of a winner's identity. If a winner is unable to provide adequate proof of identity, ScottishPower may withdraw that Prize and select another winner for it using the process described at Clause 6.2.
- 9.3. ScottishPower always make sure it has a lawful basis to use personal data. In the case of the Prize Draw, the processing of personal data will normally rely on it being "necessary for performance of a contract", i.e. to fulfil ScottishPower's obligations under these terms and conditions for the Prize Draw or to administer any objections a participant has made. Any use of an Eligible Participant's personal information for publicity purposes will rely on it being necessary for ScottishPower's legitimate interests.
- 9.4. ScottishPower will keep the appropriate evidence for audit and record keeping requirements for a period of 2 years after the Prize Draw.

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9.5. For more information about how ScottishPower uses personal information and how to exercise your data protection rights, please visit [scottishpower.co.uk/privacy](http://scottishpower.co.uk/privacy).

## 10. General

- 10.1. If there is any reason to believe that there has been a breach of these Terms and Conditions, ScottishPower may, at ScottishPower's sole discretion, reserve the right to exclude that Eligible Participant from participating in the Prize Draw or any other competition or prize draw.
- 10.2. ScottishPower reserves the right to amend the Prize Draw and/or these Terms and Conditions, at ScottishPower's sole discretion.
- 10.3. ScottishPower reserves the right to void, suspend, cancel, or amend the Prize Draw where it becomes necessary to do so with immediate effect and without liability to Eligible Participants.
- 10.4. In the event of any dispute regarding any aspect of the Prize Draw, the decision of ScottishPower shall be final. No correspondence will be entered into.
- 10.5. The Prize Draw and these Terms and Conditions shall be governed by the laws of Scotland, and ScottishPower and anyone who seeks to rely on these Terms and Conditions submits to the exclusive jurisdiction of the courts of Scotland.